



MNsure Board of Directors Meeting Minutes

Wednesday, November 29, 2023, 1 – 3 p.m.

Hybrid: Remote via WebEx and in-person

355 Randolph Avenue, Suite 100, St. Paul, MN, Mississippi Conference Room

Participants in attendance: John Connolly, David Fisher, Suyapa Miranda, Stephanie Stoffel, Daniel Trajano, Andrew Whitman

Staff in attendance: Angela Benson, Libby Caulum, Jon Domaas, Claire Hahn, Erika Helvick Anderson, Joel Ingersoll, Kari Koob, Mary Robinson, Dave Rowley, Anne Sexton, Linda Shoemaker, Christina Wessel, Morgan Winters, Jo Wright, Mike Wright

Meeting Topics

Welcome

Stephanie Stoffel, Board Chair

The meeting was called to order by Chair Stephanie Stoffel at 1 p.m. MNsure’s chief legal counsel, Dave Rowley, conducted a roll call and there was a quorum with five board members present.

Administrative Items

Stephanie Stoffel, Board Chair

MOTION: Chair Stoffel proposed a motion to create an ad hoc work group focused on navigator payments. John Connolly provided the second. Mr. Rowley conducted a roll call and the motion passed.

MOTION: Andy Whitman made a motion to approve the October 25, 2023, meeting minutes. Vice Chair David Fisher provided the second. Mr. Rowley conducted a roll call and the motion passed.

CEO Report and Open Enrollment Update

Libby Caulum, Chief Executive Officer

Sign-up Activity

Sign-up data for 2023 coverage shown reflects Minnesota Eligibility Technology System (METS) activity through the end of October 2023:

- 156,300 qualified health plan (QHP) sign-ups
- 130,496 Medical Assistance (MA) applications
- 16,266 MinnesotaCare applications

The average monthly advanced premium tax credit (APTC) is about \$507 per household. At the end of October, MNsire had 111,736 effectuated enrollments, which is higher compared to the same point in time in previous years. With strong effectuated enrollments, premium withhold revenue projections continue to trend above forecasts.

Continuous Coverage Unwinding

Coverage transition data as of November 27, 2023:

- 19,578 cumulative total QHP-eligible
- 6,772 cumulative total qualifying life events reported
- 4,258 QHP selections

As of November 27, 2023, about 31% of the total who are QHP-eligible have self-reported that they have access to affordable employer-sponsored insurance (ESI). Eighty percent of MNsire's unwinding QHP enrollees are receiving APTC, which is higher than the overall percent of households receiving APTC (about 59%).

Open Enrollment Update

Sign-up during the current open enrollment period for 2024 coverage shown reflects METS activity November 1 – 26, 2023:

- 112,610 qualified health plan (QHP) sign-ups
- 9,881 Medical Assistance (MA) applications
- 1,363 MinnesotaCare applications

MNsire Contact Center is seeing call volumes trending 45-50% above forecast. The courtesy callback connection rate average is 80% and first call resolution average is 81%.

IT and Executive Steering Committee Update

Mike Wright, MNIT Deputy Chief Business Technology Officer for DHS and MNsire

Open enrollment successfully launched on November 1, with no system issues to date. The QHP Eligibility System Transition project continues in the planning stage. The project team is working through decisions on how and when the full data migration from METS to GetInsured will occur and when GetInsured will become the system responsible for determining QHP eligibility. There are no updates to the METS FFY 2024 roadmap but MNIT has changed the roadmap slide layout (included in the board slide deck).

New Business

Stephanie Stoffel, Board Chair

None.

Adjourn

Stephanie Stoffel, Board Chair

MOTION: Mr. Whitman moved to adjourn the meeting. Dr. Trajano provided the second. Mr. Rowley conducted a roll call and the motion passed. The meeting adjourned at 2:20 p.m.