How to Open a Secure Email from MNsure

Secure emails are also known as “encrypted” emails.

An encrypted email from MNsure will come from an email address ending in @state.mn.us and will include “Encrypted Message” in the subject line.

The body of the email will say: [sender’s name]@state.mn.us has sent you a protected message.

If you do not receive an encrypted email that you are expecting, check your junk or spam folders.

To View the Encrypted Message

Click the Read this message link to open the encrypted message. The message will open in a browser window.