MNsure Virtual Assister Assembly

During the webinar, please use the “chat” feature in the lower right-hand corner to submit questions!
Your MNsure Team

- Consumer Assistance Program (CAP) Staff
  - Christina Wessel, Sr. Director of Partner and Board Relations
  - John Azbill-Salisbury, CAP Operations Manager
  - Bob Davy, Broker Coordinator
  - Nachee Lee, Community Specialist
  - Dawn Napier, CAP Coordinator
  - Jana Rasmussen, Broker Coordinator
  - Anne Bridges, Sr. Instructional Designer
  - AmyJo Hanson, Community Specialist

- Assister Resource Center/Broker Service Line:
  - Kellie Linda, ARC and Broker Service Line Supervisor
  - Amber Gullickson, ARC Lead
  - Debbie Myers, BSL Lead
Open Enrollment Updates
Reminders

- Deadline for recertification is Thursday, October 15
  - If you complete training on a Monday or Tuesday, you will receive an email confirmation by Wednesday end of day
  - If you complete training on a Wednesday or Thursday, you will receive an email confirmation by Friday end of day
  - If you complete training on a Friday, Saturday or Sunday, you will receive an email confirmation by Monday end of day
  - If you miss the Thursday deadline, your certification will be reinstated once you’ve completed the required training

- Printed outreach materials can be ordered at Assister Central: Shared Resources: Outreach Materials
Resources for Assisters

- MNsure Training Videos
  - 2021 Open Enrollment Overview
  - Open Enrollment Landscape (new!)
  - Enrolling New QHP Consumers
  - Life Event Reporting for Assisters
  - More to be posted soon…

- Insurance Company Webinars
  - Presentations from Blue Cross, HealthPartners, Medica, Quartz, UCare, Delta Dental and Dentegra

- Releasing assister networking list week of October 19th
Other OE Updates

- MNsure’s plan comparison tool now previews 2021 health and dental plans
- Eligibility notices are in consumer accounts and in the mail
- Passive renewals are currently being processed
- Enrollment notices will begin appearing in consumer accounts soon (and will be viewable through the assister portal)
- Open enrollment starts on Sunday, November 1 at 8:00 a.m.
Questions and Discussion

You are welcome to unmute your line to ask a question or make a comment.

Or you may use the “chat” feature in the lower right-hand corner to submit questions and comments!
Discussion

- What do you think are the biggest challenges you will need to overcome this open enrollment to successfully reach and enroll consumers?
Discussion

- Have you had success developing partnerships with assisters or other entities in your community to help connect with consumers?
Discussion

- What tips or suggestions do you have to share with other assisters to help make this a successful open enrollment period for Minnesotans?
Thank You for Attending!