Navigator/CAC Statewide Webinar

October 7, 2020, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature (look for the “chat” image circled below) to submit questions!
Open Enrollment Updates

- QHP eligibility process has completed and eligibility notices are available in accounts and mailing will be completed by Monday, October 12.

- Enrollment confirmation notices will be available through the enrollment dashboard later this month (and the assister portal). These will not be mailed.

- Manual account creations: Discovered that some requests submitted in late September did not process correctly. These requests were all identified and resubmitted and are being re-processed immediately.
Recertification

Deadline is Thursday, October 15
OE 2021 Recertification Requirements

- ALL navigators and CACs must complete recertification by Thursday, October 15.
  - This includes any individual who completed certification prior to August 1.

- Training requirements for OE are all THREE components of Data Security, Accessibility, Compliance and Ethics 20-21.

<table>
<thead>
<tr>
<th>learning path</th>
<th>required</th>
<th>enrollment status</th>
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<tbody>
<tr>
<td>(01) MNSure Assisters Data Security, Accessibility, Compliance and Ethics 20-21</td>
<td>Yes</td>
<td>complete / all current</td>
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<tr>
<td>MNS21ADP</td>
<td>Yes</td>
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<tr>
<td>MNS21ADPA</td>
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</tbody>
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MNsure Board Advisory Committees

Applications due Thursday, October 15
MNsure Board Advisory Committees

- MNsure is seeking applicants for two advisory committees:
  - Consumers and Small Employers Advisory Committee
  - Health Industry Advisory Committee

- Advisory committees provide guidance, advice and recommendations to the MNsure Board of Directors as it carries out its mission. Typically meet once per month via Webex.

- Applications are due by 5 p.m. on October 15.

- More information: https://www.mnsure.org/about-us/jobs/advisory-opportunities.jsp
Virtual Assister Assemblies
Virtual Assister Assemblies: Youtube

- MNsure is releasing series of Youtube trainings for open enrollment
- Find them under: Navigator One Stop: Performance Support
  - Module 1: 2021 Open Enrollment Overview (released)
  - Module 2: Assister Tools and Resources
  - Module 3: 2021 Health Insurance Landscape
  - Module 4: Helping Renewing QHP Consumers
  - Module 5: Enrolling New QHP Consumers (released)
  - Module 6: Helping Consumers: Putting it All Together
  - Module 7: Life Event Reporting for Assisters (released)
Virtual Assister Assemblies: Webex

- Online “in-person” meetings scheduled for next week:
  - Monday, October 12, 12:30 – 1:30 p.m.
  - Tuesday, October 13, 9:30 – 10:30 a.m.
  - Wednesday, October 14, 2:30 – 3:30 p.m.
  - Thursday, October 15, 12:00 – 1:00 p.m.

- Agenda will include:
  - Resources and OE Updates
  - Opportunity to ask your questions
  - Discussion of assisting consumers during the COVID pandemic
QHP Landscape

Final rates and plans released October 2
2021 MNsure QHP Market - Highlights

- All 87 counties have at least two medical insurers offering plans. In 80 counties, consumers have three or more insurers to choose from (compared to 31 counties in 2020).
- Quartz is a new medical insurer on MNsure offering 14 QHPs in five counties in Southeastern MN.
- UCare has expanded its service area from 28 counties in 2020 to 77 counties in 2021.
- HealthPartners has expanded its service area from 14 counties in and around the metro in 2020 to 44 counties in 2021.
MNsure Insurance Company Webinars

- MNsure hosted webinar with all five medical insurance carriers and both dental insurance carriers.

- PowerPoint presentations and YouTube recordings of the webinars are available on Navigator One Stop: Performance Support.

Insurance Company Webinars

- **Medica**: Presentation (PDF) / YouTube link
- **Quartz**: Presentation (PDF) / YouTube link
- **Delta Dental of Minnesota**: Presentation (PDF) / YouTube link
- **Dentegra**: Presentation (PDF)
- **UCare**: Presentation (PDF) / YouTube link
- **Blue Cross and Blue Shield of Minnesota**: Presentation YouTube link / Presentation (PDF)
- **HealthPartners**: Presentation YouTube link / Presentation (PDF)
Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.