



Broker Statewide Webinar

May 12, 2022, 12:00 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

Closed captioning is available

During the webinar, please use the “chat” feature in the lower right-hand corner to submit questions!



Roster Information in BAMP

- Make sure information in BAMP (Broker Agency Management Program) is accurate and up-to-date. Your Agency Administrator is the point person for these updates:
 - Agency roster: Change the status of brokers or support staff who are no longer active to “inactive” so they do not receive recertification communications
 - Individual staff: Contact information, **especially email address**, must be correct
 - Directory information: Confirm that information visible to the public through the assister directory is current
 - Broker staff moving to support staff? This must be updated on the agency roster
- Information on how to update agency information can be found in the [Registration Section](#) of Broker One Stop

Updates

- MNsure is updating our AOR procedures to improve customer service for our broker partners.
 - Previously, if a broker reported that a carrier did not have a record of an AOR, MNsure waited 30 days to report the issue to the carrier.
 - New policy: If the broker reports this issue and the Broker Service Line can see the enrollment does have a broker association, MNsure will immediately add the case to the carrier reconciliation report. These reports are sent to the carriers once a week.

Updates (continued)

- Federal public health emergency (PHE)
 - Back in April, the PHE was extended through July 15, 2022.
 - Biden-Harris Administration is committed to providing at least 60-days' notice before any expiration or termination of the PHE.
 - If the state receives notification of the end of the PHE, we will promptly share that information with all assisters.

Next Open Enrollment

- Stay tuned for more on all of the following:
 - Broker/support staff recertification for open enrollment will launch in early August
 - Implementing a new “Pay Now” feature where consumers can make their first payment online after selecting a plan
 - Project underway to upgrade online application to allow mobile-friendly functionality and a better look and feel
 - Federal policy changes regarding the “family glitch” for consumers eligible for employer-sponsored insurance
 - ARPA enhanced APTCs...expire December 31, 2022 under current law



Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.

