



# Broker Webinar

November 10, 2022, 12 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

**During the webinar, please use the “chat” feature to submit questions!**



# 2023 Open Enrollment

- Open enrollment has started and ends Sunday, January 15.
  - Thursday, December 15, 2022 is the deadline to enroll in coverage effective January 1, 2023.
  - Plan selections made between December 16 and January 15 will be for February 1, 2023 coverage.
- Broker Service Line hours during open enrollment:
  - **Veterans Day (November 11): 8 a.m. – 4 p.m.**
  - 8 a.m. – 5 p.m. Monday, Wednesday, Thursday, Friday
  - 9 a.m. – 5 p.m. Tuesday
  - 9 a.m. – 1 p.m. Saturday, December 3, 10, 17 and January 7
  - Check Broker One Stop “Contact Us” for full information
- Check your Assister Directory information and make updates through BAMP – nearly 5,000 views of the Assister Directory since Nov. 1!

# “Family Glitch” for QHP Consumers

- New for 2023, family members of Minnesotans with offers of family employer-sponsored insurance (ESI) may now qualify for advanced premium tax credits through MNsure if their access to family ESI is considered unaffordable using the cost of family coverage.
- The online application is **not able** to determine eligibility at this time, so consumers must take additional steps to access APTC.
- If a consumer has access to self-only ESI in 2023, they can apply and enroll as normal. Their eligibility for tax credits has not changed and no further action is necessary.
- New resources:
  - Appendix A (Health Coverage from Jobs) has been updated to collect information about family coverage and is available online.
  - Launched “[Employer Insurance Affordability Estimator](#)” tool which screens for potential eligibility for tax credits.

# “Family Glitch” Steps for Consumers

- If a consumer has access to family ESI in 2023, we recommend they:
  - Complete the updated Appendix A (Health Coverage from Jobs).
  - Use our forthcoming “Employer Insurance Affordability Estimator” tool to screen for potential eligibility for tax credits.
- The consumer should then apply online and answer questions about access to ESI in 2023 accurately.
  - If they are determined eligible for tax credits, they can enroll and don’t need to take further action.
  - If they are determined ineligible for tax credits, they should return the completed Appendix A to MNsure.
    - Include the consumer’s “Case Number” from their initial eligibility notice
    - Consumers: Appendix A can be mailed or faxed to MNsure at 651-431-7770
    - **NEW for assisters:** You can securely email Appendix A to the Broker Service Line. Once MNsure has processed the form, you will receive a follow-up email confirming completion.

# “Family Glitch” Steps for Consumers

- MNsure will process the Appendix A and if the 2023 family ESI is unaffordable:
  - If the consumer has access to, **but is not enrolled** in family ESI for 2023, an eligibility notice will be sent, and the consumer can shop for plans for 2023 with tax credit.
  - If the consumer **is enrolled** in family ESI for 2023, the Contact Center will call out to the consumer (and leave a voicemail if necessary). The consumer must attest that they intend to disenroll from their ESI in 2023. If the consumer does attest, MNsure will complete the change to their application, an eligibility notice will be sent, and the consumer can shop for plans for 2023 with tax credits.

# Online Manual Account Request Form

- MNsure will launch an online version of the Manual Account Request Form.
  - Available to both consumers and to assisters to submit on behalf of consumers.
  - Allows direct entry of consumers' information into an online form and upload of identity documents.
  - Benefits:
    - Improved accuracy of data entered
    - Increases MNsure's efficiency in processing forms
    - Assisters can track the status of forms they submit on behalf of a consumer
- Assisters will use the same log-in link and credentials that they use to submit life events on behalf of consumers.
- Consumers access the form if they fail online account creation.

# Thank You for Attending!

*To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.*

