Navigator/CAC Statewide Webinar

November 2, 2022, 12:30 p.m.

The webinar is not being recorded, but this PowerPoint will be available on Assister Central

During the webinar, please use the “chat” feature to submit questions!
2023 Open Enrollment

- Open enrollment has started and ends Sunday, January 15.
  - Thursday, December 15, 2022 is the deadline to enroll in coverage effective January 1, 2023.
  - Plan selections made between December 16 and January 15 will be for February 1, 2023 coverage.

- ARC hours during open enrollment:
  - 8 a.m. – 5 p.m. Monday, Wednesday, Thursday, Friday
  - 9 a.m. – 5 p.m. Tuesday
  - 9 a.m. – 1 p.m. Saturday, December 3, 10, 17 and January 7
“Family Glitch” for QHP Consumers

- New for 2023, family members of Minnesotans with offers of family employer-sponsored insurance (ESI) may now qualify for advanced premium tax credits through MNsure if their access to family ESI is considered unaffordable using the cost of family coverage.

- The online application is not able to determine eligibility at this time, so consumers must take additional steps to access APTC.

- If a consumer has access to self-only ESI in 2023, they can apply and enroll as normal. Their eligibility for tax credits has not changed and no further action is necessary.

- New resources:
  - Appendix A (Health Coverage from Jobs) has been updated to collect information about family coverage and is available online.
  - Forthcoming “Employer Insurance Affordability Estimator” tool which screens for potential eligibility for tax credits.
“Family Glitch” Steps for Consumers

If a consumer has access to family ESI in 2023, we recommend they:

- Complete the updated Appendix A (Health Coverage from Jobs).
- Use our forthcoming “Employer Insurance Affordability Estimator” tool to screen for potential eligibility for tax credits.

The consumer should then apply online and answer questions about access to ESI in 2023 accurately.

- If they are determined eligible for tax credits, they can enroll and don’t need to take further action.
- If they are determined ineligible for tax credits, they should return the completed Appendix A to MNsure.
  - Include the consumer’s “Case Number” from their initial eligibility notice
  - Appendix A can be mailed or faxed to MNsure at 651-431-7770

MNsure will process the Appendix A and send the consumer a notice with updated eligibility.
Online Manual Account Request Form

- By November 15, or earlier, MNsure will launch an online version of the Manual Account Request Form.
  - Available to both consumers and to assisters to submit on behalf of consumers.
  - Allows direct entry of consumers’ information into an online form and upload of identity documents.
  - Benefits:
    - Improved accuracy of data entered
    - Increases MNsure’s efficiency in processing forms
    - Assisters can track the status of forms they submit on behalf of a consumer

- Assistors will use the same log-in link and credentials that they use to submit life events on behalf of consumers.

- Consumers access the form if they fail online account creation.
Thank You for Attending!

To submit questions via chat, click on the “chat” bubble image on the bottom of your screen to access this feature.