Proposed Structure for the Minnesota Health Insurance Exchange’s Quality Rating System

**Quality of Health Plan**

- **Quality of Health Care**
  - What Members Say About Their Health Care
    - Adults Staying Healthy
  - Members Get Tests and Treatments to Stay Healthy
    - Mother and Baby Staying Healthy
  - Members Get Tests and Treatments to Get Better
    - Children and Adolescents Staying Healthy
  - Quality of Customer Service and Claims Processing
    - Diabetes
  - Plan Programs and Information to Help Members Get Better and Stay Healthy
    - Heart Disease
  - Access to Quality Health Care
    - Mental Health
  - Other Tests and Treatments
    - Child and Adolescent Health