AGENDA

Navigator, Agent/Broker Work Group

Wednesday, September 19, 2012

9:00 am – 12:00 pm

Golden Rule Building – RM LL35

Call-In Information: 1-888-742-5095 / Conference Code: 464-462-3532

I. Welcome

II. Exchange Move to MMB and New Deliverable Timeline

III. Finalize Levels of Service Report to Task Force

IV. Federal Guidance on “In-Person Assistance Program”

   Break

V. HIX update

   a. Multi-State Scan
   b. IT Contract
   c. CMS Guidance Still Pending
      i. Model of conflict of interest standards
      ii. Training model standards

VI. Identify sub-group to work on Training, Licensure and Certification Report

VII. Future presentations

   a. Senior Linkage Line?

VIII. Next Steps